sysmex | Together for a better healthcare journey

Key principles

Quality and environmental policy

Sysmex Way

comprises three elements: **the Mission,** which establishes our societal purpose and outlines how we aim to contribute to society; **the Value,** which describes the principles and management approach we must adhere to; and **the Mind,** which articulates the mindset and code of conduct that all employees within the the Sysmex Group are expected to follow. Additionally, **'Shared Values'** declares the specific value we provide to each stakeholder.

1 Continuous improvement

- Product quality
- PDCA-cycle
- EMS

2 Management commitment

- Leadership
- QM/EM policy
- QM/EM objectives

3 Training, education and qualification

- Knowledge
- LMS
- Competences
- QM/EM awareness

4 Product quality and safety

- Traceability
- CAPA
- Complaint handling
- Reliability
- Risk management
- Evaluation management

5 Process performance

- Risk based approach
- Process lansdscape
- Validation
- Change control

6 Environmental

- Aspects
- Resources
- Occupational health and safety
- Assessment
- Interested parties
- Environmental KPI's
- Waste management

7 Adherence to laws and regulations

- Management responsibility
- IVD-R
- MDR
- Compliance
- Sysmex Eco-Vision 2033

8 Supplier management

- Strategic aspect
- Selection
- Evaluation
- EM aspects
- Development

9 Communication

- VUCA
- Sysmex EMEA Onboarding
- Sysmex Lounge
- Environmental newsletter
- Intranet
- Yammer

10 Product lifecycle

- Production
- Product launch
- Product distribution
- Product phase-out
- EM aspects

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